



# JOB POSTING

POSTING #: 2023-07

## COMMUNITY SUPPORT WORKER (PERMANENT, FULL-TIME)

### THE OPPORTUNITY

***Join one of the [Top 100 Charity Organizations](#) today! Since 2010, Charity Intelligence has awarded Eva's with the highest rating available based on financial transparency, accountability to donors and cost-efficiency.***

#### **Eva's Turns Youth Homelessness into Home**

Youth experiencing homelessness who are Black, Indigenous, 2SLGBTQ+, racialized, or newcomers are overrepresented in the population of youth experiencing homelessness. In Canada, racism, specifically anti-Black and anti-Indigenous racism, permeates society, creating social and health inequities.

To respond to the needs of homeless youth and decrease social and health inequities experienced by Black, Indigenous and racialized youth, culturally responsive supports and services must be provided. These supports center the identities and cultures of young people and affirm their holistic identity, taking into consideration the barriers they navigate in their daily lives. This ensures that services respond to the specific needs of youth instead of compounding the barriers they are already facing.

Eva's was founded in 1989 by Eva Smith, a Jamaican immigrant, advocate, and activist. You can learn more about her legacy here: [Home - Eva's Initiatives for Homeless Youth \(wpengine.com\)](#)

Eva's provides shelter, transitional housing, and health and well-being programming to help youth experiencing or at risk of homelessness in Toronto. Join our expert staff help young people reach their potential and lead fulfilling, healthy lives.

At Eva's, we help young people move from crisis to stability with the ultimate goal of moving to independence. We work with each young person to develop an achievable action plan, attain their goals, and build strong community connections.

### ROLE OVERVIEW

This position reports to the Program Manager, Housing and Life Skills, and is located at **Phoenix**: 60 Brant St, Toronto ON M5V 3G9.

The Community Support Worker (CSW) is responsible for providing support to youth both residing at Satellite and housed in the community. The primary focus of the CSW is to assist youth in obtaining

housing and providing ongoing follow up supports to youth for up to one year to maintain their housing. The CSW will work directly with clients to access income supports, employment, employment training, education, clinical services and any other supports as needed.

In addition, the Community Support Worker is responsible to liaison with other service providers and community groups and for the collection of donations from the community.

## RESPONSIBILITIES

..

## QUALIFICATIONS

- 👉 College Diploma or Bachelor's degree in Child and Youth Work or a related field
- 👉 Experience working with homeless and at-risk youth, preferably in a residential setting with sound understanding of related issues and resources
- 👉 Minimum 2 years in individual supportive counselling and group work
- 👉 Experience with case management
- 👉 Strong computer and documentation skills relevant to counselling and case planning
- 👉 Computer literacy & knowledge of MS Office
- 👉 Demonstrated communication and facilitation skills
- 👉 Experience working with diverse populations with sound understanding of principles of anti-oppression
- 👉 Knowledge and ability to integrate anti-oppression, critical disability, LGBTQ2S and trans-positivity, trauma, harm reduction, recovery approach in support to mental health and strengths-based principles into practice
- 👉 Familiarity with harm reduction principles and strategies
- 👉 Experience with crisis intervention, conflict resolution and de-escalation skills/techniques
- 👉 Demonstrated experience working with a team within a constructive communication model
- 👉 Shelter Standards, SMIS, Standard First Aid/CPR, crisis intervention training an asset
- 👉 Valid Drivers' License is mandatory with 3yrs clean Abstract, own car is an asset
- 👉 Be legally entitled to work in Canada

## SALARY

The position is unionized, with an hourly rate of \$25.36 per hour with a comprehensive benefits package.

## APPLY

Submit a cover letter and resume in one document to [careers@evas.ca](mailto:careers@evas.ca). Be sure to indicate **2023-07 Community Support Worker – Permanent FT** in the title. Interviews will be conducted as soon as suitable candidates are identified and position open until filled. No phone calls, please.

## CONDITIONS OF EMPLOYMENT

The City of Toronto has put in place a mandatory vaccination directive for City-funded shelters, and Eva's is obligated to comply with this legislation as per our funding agreement. In view of this, new Eva's employees are required to be fully vaccinated against COVID-19 as a condition of hire. New Eva's employees will be required to provide proof of full vaccination status to the People and Culture team via an upload in ADP upon been granted access. This information will remain confidential and will not be disclosed to Eva's staff or management. New Eva's employees will be entitled to reasonable accommodation in accordance with human rights legislation.

Please note that as a condition of employment, the successful applicant must complete a Vulnerable Sector Screening Police Reference Check. Eva's would like to thank all applicants for their interest; however, only those selected for an interview will be contacted. In keeping with our ongoing efforts to represent the diversity of our community, we strongly encourage people from diverse groups to apply. In accordance with the Accessibility for Ontarians with Disabilities Act (AODA), Eva's provides accommodation, accessible formats, and communication supports for the interview upon request.

Eva's is strongly committed to a workforce that reflects the diversity of the populations we serve. We encourage applications from all qualified individuals including applicants from all cultures, racialized communities, abilities, diverse sexual and gender identities, and others who may contribute to the further diversification of ideas. We are committed to a selection process and work environment that is inclusive and barrier free.

Eva's has taken active steps to reduce the risk of transmission within our shelters, click here to learn what we are doing: <https://www.evas.ca/blog/covid-19-update/>

## LAND ACKNOWLEDGEMENT

We acknowledge the land we occupy is the traditional territory of many nations including the Mississauga's of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississauga's of the Credit and the Williams Treaty signed with multiple Mississauga's and Chippewa bands.

We also acknowledge all Treaty peoples – including those who came here as settlers – as migrants either in this generation or in generations past - and those of us who came here involuntarily, particularly forcibly dis-planted Africans, brought here as a result of the Trans-Atlantic Slave Trade and Slavery.

## LOOKING TO LEARN AND GROW WITH US?

Check out all our employment opportunities on our website at <https://www.evas.ca/employment/>

### **Eva's Initiatives for Homeless Youth**

Administrative Office: 401 Richmond St W., Suite 245, Toronto, Ontario, M5V 3A8

Email [info@evas.ca](mailto:info@evas.ca) | Website [www.evas.ca](http://www.evas.ca)



Connect with us @evasinitiatives