



## JOB POSTING

DATE POSTED: NOVEMBER 11, 2020  
POSTING #: 2020-63

### OVERNIGHT RESIDENTIAL SUPERVISOR (FULL-TIME)

Eva's Initiatives for Homeless Youth provides safe shelter, supportive services and long-term solutions to youth homelessness. We believe all young people deserve safe, affordable housing, outstanding support and access to resources to help them achieve their goals.

Eva's is an organization known for taking an innovative approach to prevent and end youth homelessness. Eva's Initiatives operates three specialized shelters: Eva's Place, Eva's Satellite, and Eva's Phoenix, (and currently a temporary hotel program during COVID) as well as supporting young people living in rental housing throughout the city. We work holistically with young people, providing wrap-around services and supports so they can move successfully away from homelessness.

This position reports to the Senior Site Manager and works in a shelter environment with its associated stresses and with youth who may at-times be in crisis and may demonstrate related behaviors.

### POSITION OVERVIEW

The Overnight Residential Supervisor is responsible for the smooth and effective operation of transitional shelter services. This position involves being responsible for the direct supervision of the relief Youth Service Workers and O/N on site supports. Duties include supervision, on-site and on-call crisis supports, ensuring compliance with agency policies and Toronto Shelter Standards. This position is an O/N awake position with a rotation schedule that requires flexibility to attend managers meetings and retreats, etc. The O/N shifts rotate between three sites (Phoenix, Place and Satellite).

Duties and responsibilities of the O/N Residential Supervisor relate to ensuring the development and monitoring of effective intake process, the residential operation of the shelter, and the ongoing support of staff and residents. The O/N Residential Supervisor also participates in the overall management of the agency in terms of strategic planning, program development, human resources management, and compliance with site and agency policies and procedures.

The position works in a shelter environment with its associated stresses and with youth who may at-times be in crisis and may demonstrate related behaviours. Staff will at all times be responsible for following safe work practices for their own safety and the safety of other staff and clients.

The O/N Residential Supervisor is also responsible for working collaboratively with the Leadership team at Eva's in the creation and maintenance of a positive and productive

workplace environment that is free of harassment and discrimination, and where the worth of all employees is acknowledged, their contributions valued, and their dignity respected.

## QUALIFICATIONS

- Minimum 3 years supervision experience in social service setting, preferably with youth
- Advanced understanding of issues of substance use, mental health and harm reduction gained through direct experience working with individuals, preferably youth
- Experience working from an anti-oppression framework
- Sound understanding of issues facing homeless youth
- Demonstrated ability to lead, motivate and support a diverse staff team
- Experience supervising a staff team utilizing a case management model
- Experience working in a unionized environment
- Strong written and verbal communication skills
- Proficient in MS Word, Excel and Outlook
- Undergraduate degree in a relevant field and/or comparable experience
- Valid G –Level Driver’s License is an asset

## APPLY

Submit a cover letter and resume in one PDF document by **5:00pm on November 25, 2020** to [careers@evas.ca](mailto:careers@evas.ca). Be sure to indicate **2020-63 Overnight Residential Supervisor** in the title. No phone calls, please.

Please note that as a condition of employment, the successful applicant must complete a Vulnerable Sector Screening Police Reference Check. Eva’s would like to thank all applicants for their interest; however, only those selected for an interview will be contacted. In keeping with our ongoing efforts to represent the diversity of our community, we strongly encourage people from diverse groups to apply. In accordance with the Accessibility for Ontarians with Disabilities Act (AODA), Eva’s provides accommodation, accessible formats, and communication supports for the interview upon request.

Eva’s is strongly committed to a workforce that reflects the diversity of the populations we serve. We encourage applications from all qualified individuals including applicants from all cultures, racialized communities, abilities, diverse sexual and gender identities, and others who may contribute to the further diversification of ideas. We are committed to a selection process and work environment that is inclusive and barrier free.

Eva’s has taken active steps to reduce the risk of transmission within our shelters, click here to learn what we are doing: <https://www.evas.ca/blog/covid-19-update/>

We acknowledge the land we occupy is the traditional territory of many nations including the Mississauga’s of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississauga’s of the Credit and the Williams Treaty signed with multiple Mississauga’s and Chippewa bands.

We also acknowledge all Treaty peoples – including those who came here as settlers – as migrants either in this generation or in generations past - and those of us who came here

involuntarily, particularly forcibly dis-planted Africans, brought here as a result of the Trans-Atlantic Slave Trade and Slavery.

**Eva's Initiatives for Homeless Youth**

Administrative Office: 401 Richmond St W., Suite 245, Toronto, Ontario, M5V 3A8  
Phone 416-977-4497 | Email [info@evas.ca](mailto:info@evas.ca) | Website [www.evas.ca](http://www.evas.ca)

   Connect with us @evasinitiatives